

Cancellation right

Right to withdrawal as pdf file

Explanations regarding withdrawal

If the customer is a consumer, the following shall apply:

Right to withdraw

The buyer has the right to withdraw from the contractual agreement without stating any reasons within one month, either in writing (e.g. letter, fax, e-mail) or by returning the goods. The stated term shall commence at the earliest upon receipt of goods and receipt of these explanations. To comply with the stated term, it shall be sufficient that the withdrawal notice or goods was/were dispatched on time.

The withdrawal must be sent to:

Dr. Kerstin Kellermann, registered merchant
Propr. Dr. Kerstin Kellermann
Pfarrer-Heinrich-Kugelmeier-Str. 1
D-51491 Overath
Germany
Fax: +49 (0) 2204-97 653 02
Email: info@kellermann-golf.de

Consequences of withdrawal

If an effective withdrawal has been made, the contractual performances received by both parties must be returned and any benefits received (e.g. interest) handed over. If the buyer cannot return all or any part of the received contractual goods or can only return them in a poorer condition, the buyer must reimburse the value correspondingly. This shall not apply if the goods are returned and their poorer condition is solely attributable to their inspection - such as would have been possible for the buyer in a shop situation. Furthermore, the buyer can avoid the obligation to compensate for any loss in value of the goods by not making use of them as a consumer and by refraining from all actions that would impair the value of said goods. Goods that can be dispatched as parcels are to be returned at our risk. The buyer shall bear the cost of return shipment if the supplied goods correspond to the ordered goods and if the price of the goods to be returned does not exceed 40 euros or - if the goods have a higher price at the time of withdrawal - the buyer has not yet made the payment or a contractually agreed part thereof. In all other cases, the costs of return shipment shall be free for the buyer. Goods that cannot be dispatched as a parcel shall be collected from the buyer.

Note:

As per Section 312d Para. 4 German Civil Code and similar, there shall be no right to withdraw from:

- Contracts for the supply of goods which are manufactured to customer specification or are clearly tailored to personal requirements or which, due to their constitution, are not suitable for return shipment or can quickly perish or their expiry date would be exceeded
- Contracts for the supply of audio or video recordings or software, if the seal on the supplied data media has been broken by the buyer
- Contracts for the supply of newspapers, periodicals and magazin